

Routine Vision Care Services

Information and Details



As a Blue Cross and Blue Shield of Kansas City (Blue KC) member, you have a routine eye exam available through Vision Service Plan (VSP).

If you have individual health coverage, or work for an employer with 2-99 employees, you can have one eye exam per calendar year for a \$20 copay.

Medical Conditions

If you have a medical condition related to your vision, you may need to call Blue KC customer service. Medical conditions are payable under the medical certificate and will continue to be serviced by the Blue KC vision network. Please continue to call the customer service number on the front of your member ID card for medical-related questions.

Hours: Monday-Friday from 7 a.m. to 9 p.m. Central or Saturday from 8 a.m. to 4:30 p.m. Central.

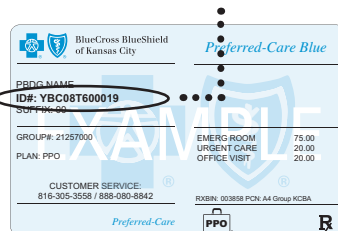
Customer Service: You can call VSP customer service for information related to routine eye examination benefits, claim questions, and issues.

VSP Customer Service

Call toll free at 800-877-7195. For your convenience, VSP's toll-free customer service number is included on the back of your Blue KC member ID card.

Confirm Eligibility

Be sure to take your insurance card to your new vision provider. The provider will use your **Member ID ONLY** to confirm your eligibility in the plan.



Finding A VSP Provider

Visit BlueKC.com and log on as a member

Click on **Find Blue KC Doctors, Hospitals and Pharmacies**.

FIND BLUE KC DOCTORS, HOSPITALS AND PHARMACIES

Select the **Vision Service Plan (VSP) Directory** under the search section.

First Time VSP Sign-in

Click on **Register Now**, then click on **Member/Employee ID**. Complete the necessary information (member ID, first name, last name, date of birth) to continue and create your unique User ID and password. Once completed, you can search the VSP website for doctor searches, educational materials, and benefits.

Signing-in After the First Time

Log in as a member at BlueKC.com and click **Learn More about your Vision Services Plan** on the My Home tab.



Kansas City